

Apex Observer



Summer 2020 - Digital edition

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Apex remains focussed on delivering for tenants and service users - says Apex Chairman John Meehan

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Chairman's Statement

by John Meehan

Welcome to the latest edition of the Observer. Much has changed since the last edition published in December 2019. At that time I was reflecting on our performance during the previous year and our preparations for the challenges and opportunities ahead, with the proposed ending of mitigations in March 2020 and the ongoing development of Apex's new Corporate Strategy 2020-2023.



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Overshadowing this positive news have been the unprecedented challenges arising for all of us as a result of the Covid 19 pandemic. Apex's initial response was to ensure the safety of tenants, service users and staff. I know that aspects of our service delivery have been impacted as a result of the steps we have taken and by the restrictions imposed by Government.

I am also aware of the challenges an increasing number of our tenants are facing, with a significant increase in demand for Apex's welfare advice service, as well as the services provided by the community supermarket and foodbank.



There have also been challenges for Apex. It has been necessary to introduce new ways of working, our ability to deliver some services has been impacted and costs have increased across a number of areas. With some of these challenges likely to remain with us for some time to come, it is vitally important that Government provides the necessary assistance to organisations like Apex to enable us to continue to support individuals and communities in these unprecedented times.

Despite the challenges arising, I want to provide reassurance to our tenants and service users, our staff and stakeholders that Apex remains focused on delivering for our tenants and stakeholders.

As we enter the next phase in the pandemic and restrictions are relaxed, Apex will continue to take steps to ensure the safety of tenants, services users and staff. We will also explore the potential opportunities arising from this crisis to support our communities and improve the delivery of effective and efficient services.

As we move forward, the new Corporate Strategy 2020-2023 will provide a clear focus for us, setting out what we will endeavour to achieve in the coming period. We will remain focused on our vision 'for every person to enjoy great quality homes in vibrant and caring communities.'

Finally I wish to thank the Apex team who have demonstrated a clear commitment to our tenants, communities and to the values of Apex at this challenging time.

Please continue to stay safe.

John Meehan
Chairman of Apex